

Brazilian food market is huge and lacks brands truly connected with consumer needs

**Brazil food market** 

\$130bn + \$115bn

**Groceries** (1)

Food Service (2)



83%

of Brazilian adults agree it is **worth spending more** on healthier options (3)

1. Brazilian Food Industry Association - Food Industry sell-in ex-food service

2. Euromonitor 2018 report - Brazil Consumer food service

3. http://www.mintel.com/blog/food-market-news/four-key-food-and-drink-trends-for-brazil-in-2016

https://www.forbes.com/sites/deeppatel/2017/08/26/food-leaders-take-notice-how-millennials-are-changing-the-way-we-eat/

"Millennials place a lot more value in what they put into their body, educating themselves on the benefits of natural and organic food" (4)

• People want to eat better.



## We launched Liv Up to seize this opportunity

## **REAL FOOD**

- Natural ingredients
- · Sourcing from local producers
- Prioritizing organic ingredients

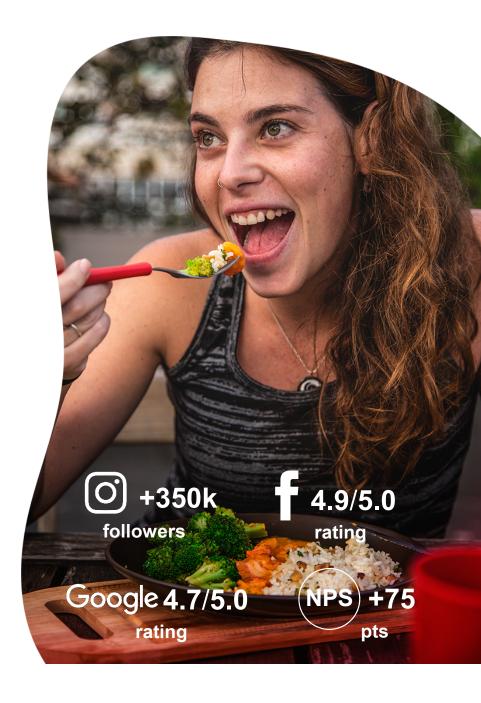
## **URBAN LIFESTYLE**

- · Fast, simple and customized purchasing experience
- Easy to consume
- Affordable prices

## **CUSTOMER INTIMACY**

- Social media connection
- Digital native
- Co-creation and fast feedback-loop





### LIV UP

- Founded in 2016
- 8k meals/day
- 340 employees
- +10 cities

### **BRAZILIAN EXPANSION**



30 cities to expand

#### **GLOBAL AMBITION**

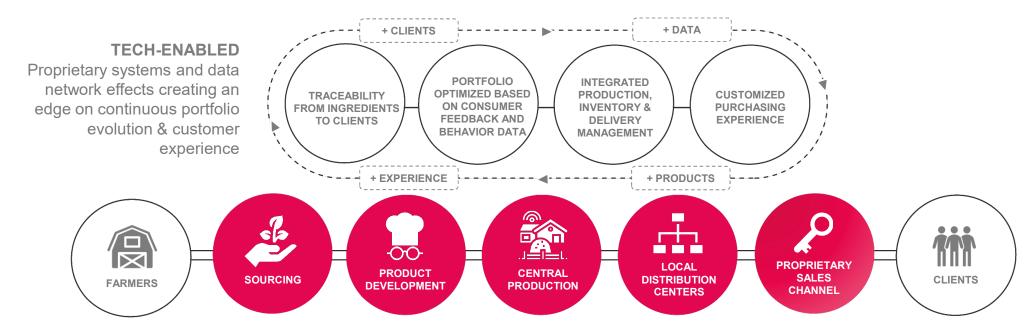


Ambition and Brand to go global



## Direct-to-consumer brand designed to reconnect an industry to its customers





Vertical business model maximizing efficiency and delivering superior products



## **Plantio dedicado**

Um sistema de parcerias que **beneficia** tanto **a Liv Up** quanto **o agricultor.** 

Liv Up	Agricultor
1. Rastreabilidade, padrão e qualidade	·
2. Garantia no fornecimento de orgânicos	·
3. Preços mais competitivos	
4. Relações justas e de longo prazo	

Plantio dedicado

**55%** do vol. de vegetais

Meta: >75% dos vegetais até Nov/19



# Current portfolio created through a customer-centric approach. We are continually evolving it doing to food what Netflix does to content





















Portfolio co-created through customer interaction and data

Ideas > research & development > scalability

Technology + gastronomy + nutrition

Fast and simple + quality + healthiness + flavor



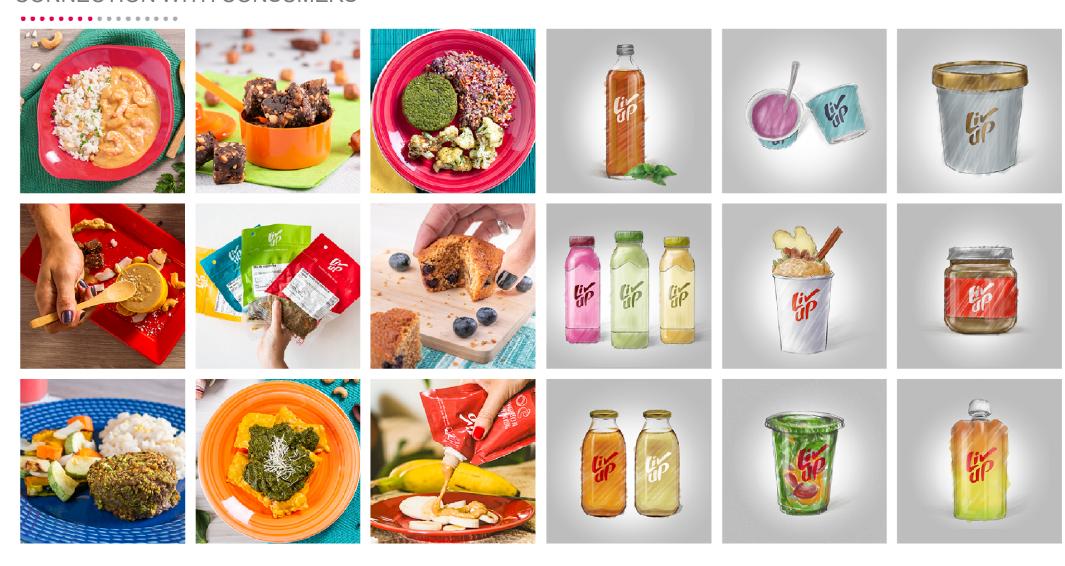
Portions designed for **convenience** and **customization** 



Menu powered through AI to enhance **seasonality** and ingredients' supply



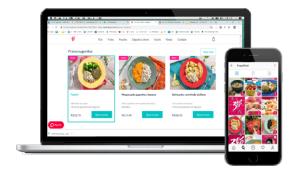
# BRAND CONCEIVED TO EXPAND PORTFOLIO CREATING A UNIQUE EMOTIONAL CONNECTION WITH CONSUMERS



# EVOLVING OMNICHANNEL EXPERIENCE TO CAPTURE COMPLEMENTARY MOMENTS OF COMSUMPTION

• • • • • • • • • • • • • • •





### Office solution



#### **Retail Stores**



Sinergies powered by digital experience





Business model conceived to connect and lever customer needs across the entire organization leading to continuous evolution



Positive impact to multiple stakeholders inspiring and connecting people, creating a virtuous growth cycle



PROPRIETAR Y SYSTEMS

Technology developed to enhance customer experience through superior processes and products



AMBITIOUS TEAM

Teamwork spirit bonding smart individuals eager to positively impact millions of people



Operational excellence and passion for challenges to turn big dreams into reality

CREATING THE FOOD BRAND OF OUR TIME





### **Paula Honda**

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